

Accessibility Statement for Telscombe Town Council

This accessibility statement applies to our website www.telscombetowncouncil.gov.uk

This website is run by Still Creative. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

We are in the process of drawing up a full Accessibility Statement and will publish it shortly.

Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email enquiries@telscombetowncouncil.gov.uk
- call 01273 589777

We'll consider your request and get back to you in 10 working days.

- If you cannot view the map on our 'contact us' page, call or email us enquiries@telscombetowncouncil.gov.uk

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact us on the above email address

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).